Distance Learning and Student Services Members Council Meeting

February 6, 2018
Hilton Sandestin Golf Beach Resort & Spa
Miramar Beach, Florida
February 6, 2018 Agenda

8:00 – 8:30 a.m. **Continental Breakfast**

8:30 – 8:40 Welcome and Call to Order

8:40 – 9:00 Future Meeting Planning - DLSS MC and Executive Committee

9:00 – 9:15 Executive Director Updates

9:15 – 10:00 FLVC Updates on Projects and Catalog Enhancements

10:00 – 10:15 FCS Update

10:15 – 10:30 SUS Update / SARA Update

10:30 – 10:45 **Morning Break**

10:45 a.m. – DLSS MC Workgroup Updates

12:15 p.m. (Breakout Session)

12:15 – 1:30 **Lunch**

1:30 – 3:00 DLSS MC Workgroup Updates

3:00 – 3:15 **Afternoon Break**

3:15 – 3:30 FLVC Symposium Planning Update

3:30 Wrap-Up and Adjournment
Welcome and Call to Order

Joseph Riquelme, Chair
Future Meeting Planning for DLSS Member Council and Executive Committee Meetings

Joseph Riquelme, Chair
Executive Director Updates

Dr. John Opper
The House has developed its version - PROSPER (Promoting Real Opportunity, Success, and Prosperity through Education Reform) Act.

Senate has begun its deliberations.

Some observations:

Innovation appears suspect
- Poor research record for some student types
- Discussion on demonstration projects
- Defining DE?

CBE and sustained interaction
Catalog Spring Statistics

Spring 2018 Courses 20,454

Programs Uploaded 731

from 29 Institutions
Catalog Program Enhancement Project

• Sprint 1:
  a. Course Catalog will now support Transfer Program Admissions Information (TPAI) and Track Information
  b. FLVC Catalog will support All Delivery Methods of Programs and allow upload from different institutional departments, independently, if desired

• Sprint 2:
  a. Career and Technical Education (CTE) Centers are added to the Course Catalog
  b. Institution Profiles will be added for CTE Centers
  c. CTE Programs will be added to the Catalog Program search

• Sprint 3:
  a. The Institution Keyword search will include programs
  b. Program Upload Deadline Reminders and Data Freshness Alerts

• Sprint 4:
  a. Documentation will be updated
  b. Project Finalization of outstanding items and Review
Quality Matters License

• **Current Status:** Florida's current statewide Quality Matters **Consortium license** agreement is licensed through FLVC
  - Renewal in June
  - 18 member institutions have all subscribed for many years
  - Under the **Consortium license**, institutions pay Standard rate of $2600 for 3+ online programs or Small rate of $1750 for 1-2 online programs, benefitting from full subscription benefits at a reduced price.

• **Proposal:** Quality Matters **System License**. FLVC will serve as the System Lead QM Coordinator
  - Renewal in June
  - Open for any interested institutions, including ICUFs
  - Under the System license, any institution would pay no more than $1750 and gain additional benefits:
    - System and affiliate reporting tools
    - Individuals who complete QM Facilitator Certification courses are considered System QM-Certified Facilitators.
    - The System is able to deliver Applying the Quality Matters Rubric (APPQMR) workshops across the System to participants from any affiliate institution.
2018 Florida Textbook and Instructional Materials Survey

• Your institution President or CAO will be receiving the invitation to participate this month from the Florida College System or State University System.

• Additional participation by the SREB States is under discussion.
2018 Florida Online Zero-Cost and/or OER Courses and Degree Programs

- Brevard Community College
- Broward College
- Edison State College
- Florida Atlantic University (FAU)
- Florida Gulf Coast University (FGCU)
- Florida Keys Community College
- Florida State College at Jacksonville
- Gulf Coast State College
- Polk State College
- Seminole State College of Florida
- University of Central Florida (UCF)
- University of North Florida (UNF)
- University of South Florida (USF)
Integration Platform (N2N)

- Why a new integration Platform
  - Speed to delivery - Interoperability
- Expectations
  - Adoptability:
    - Institution requirements – Configuration of administrative portal business rules
    - Reduced timeline for services go-live
    - Innovative Institute / FLVC responsible for implementation effort (80/20)
  - Leverage Existing APIs and Build if Needed
    - Manage existing and build new API to fill any gaps
  - Administration Portal - Management, Data, Analytics:
    - Real-time synchronized business logic (selection criteria, crosswalk, variables)
    - Integration configuration
    - Data activity tracking
Integration Platform

• Q3 Deliverable
  • Definition of API Payloads Requirements
    • Legacy and New Design

• New On-boarding Partners
  • UWF - Banner
  • Indian River State College – Workday
  • Polk State College – Jenzabar
  • University of Florida – Peoplesoft
  • Polytechnic University – Legacy – Workday
  • SUS BOG Gene Kovacs
Student Services Updates
Florida Virtual Campus
February, 2018
Welcome to DLSS!

Derik Wolfe  
Student Services  
Post-Secondary Statewide Projects Coordinator

Tom Tu  
Distance Learning  
Statewide Coordinator for Instructional Design
Common Pre-Requisite Manual

• Requirements gathering to address requested enhancements

• Current Efforts Focused On:
  – Accessibility
  – Responsiveness
  – Search Features
Transient Student Admissions Application

• Steering Committee Meeting will be scheduled to discuss:
  – Additional Application Questions
  – Roles and Access
  – Account Validation

• Updated Institutional Master Agreement

• Preparing for busy Spring season!
Florida Polytechnic University

• FLVC is currently working to bring Florida Polytechnic University online with FloridaShines services
  – **Phase I**: Transient Student Admissions Application (Home Institution)
  – **Phase II**: Transient Student Admissions Application (Host Institution)
  – **Future Phases**: Additional Advising Services
MyCareerShines Reaches Half A Million Users!

System Overview

PROGRAM TOTALS SINCE JULY 2015

- Total Registered Users: 510,322
- Total Number of Completed Assessments: 867,576

TOTAL PARTICIPATING LOCATIONS

- Middle/H.S.: 2,597
- College/Adult: 437

MyCareerShines.org
• New Enhancements in development include the incorporation of:
  • Meta Majors Information
  • Florida Apprenticeship Programs
  • Florida’s Career and Technical Centers
  • Florida’s Regional Occupational and Salary Data
  • Holland Code for Users

• Meeting with the Project Advisory Council is scheduled for March 22, 2018 to discuss additional opportunities
• Continued enhancements to career information and Florida’s state resources at MyCareerShines.org
Game-based Career Exploration Tool For K-5
Currently In Final Stages Of Development
The Virtual College Week featured presentations from experts in the area of college preparation, admissions, financial aid and more.

Virtual College Week by the Numbers:

✓ 3 days with 11 sessions connecting students, counselors, parents and education administrators
✓ 13 higher education presenters sharing their expertise
✓ Representation from Florida State University system, Florida College System, Career and Adult Education, Bright Futures Scholarship Program, Department of Education & Florida’s Colleges and Universities
✓ 2,136 total parents, students and counselors registered for the events
✓ Over 200 total schools, districts, counties, institutions, and state organizations represented
The College Success Series will offer weekly webinars covering a range of topics related to college and career readiness.

This live, interactive online experience features experts who will help you navigate college admission - from finding the right college to choosing the right major to mastering the application process to landing scholarships to achieving your degree.

Coming This Spring 2018!
Affordability

• Working on “Affordability” in phases
• Phase one – Enhancing existing Florida Shines Website - geared toward students. [www.floridashines.org/affordability](http://www.floridashines.org/affordability)
  • Earning college credit in high school
  • Free online textbooks
  • 2+2 Program
  • Financial Aid
  • Etc..
• Phase two – Geared towards Faculty & Staff
  • Spotlight Institutions OER & affordability (Zero Costs) initiatives
  • OER Professional Development Module – will include a certificate of completion
  • Research & News
  • Library affordability initiatives
  • Etc....
Website

Save Money, Reduce Costs, and Earn your Degree Faster

Obviously, one of the best ways to keep college affordable is to look for opportunities to save money and reduce costs.

- Earn College Credits During High School
  - College Prep Courses

- Earn College Credits During High School
  - Dual Enrollment

- Get Free or Low-Cost Textbooks and Materials
  - Find Free Online Textbooks

- Use a Planned Degree Pathway
  - Plan Your Path

- Florida’s 2+2 Program
  - 2+2 Program

Find Funding and Manage Debt

Many students must look for funding to help pay their college expenses and there are several types of funding available. But there are many rules around funding and if you are not aware of them, it can become a financial headache. For example, some types of funding must be paid back, some do not have to be. Some require that you take a certain number of credit hours every semester or maintain a certain GPA. Some require that you do not drop any courses after you have enrolled. If you need financial support, the FloridaShines.org sites can help you find it.
The Orange Grove

- Enhancing site to include more OER information
  - OER Module – self-paced professional development OER module
    - Creative Commons Licenses
    - OER Benefits
    - Copyright & License
    - Understanding OER
    - Open License
    - Finding OER
    - Public Domain
    - Sharing OER

- National & Florida Affordability News or Initiatives
- Research
SUS Update / SARA Update

Dr. Nancy McKee
SUS Plans for OER

Dr. Nancy McKee, Associate Vice Chancellor for Innovation and Online Education

February 8, 2018

www.flbog.edu
• Adopted by the Board of Governors in November 2015
• Addresses Quality, Access, and Affordability
• Affordability Goal 2: The State University System will reduce the costs of educational materials for students
  ➢ Tactic 2.1.1: Determine and promote methods to increase the use of open-access textbooks and educational resources to reduce costs to students
  ➢ Tactic 2.1.2: Reduce the costs of eTextbooks for students through mechanisms that could include negotiating lower pricing with vendors and providing an enhanced repository for educational materials.
Implementation of 2025 Strategic Plan for Online Education

• The Online Programs Workgroup created a sub-workgroup to focus on OER tactics.

• Eight universities, the Florida Virtual Campus, and the University Press of Florida are represented on the OER-eTexts Workgroup.

• Initial phase chaired by Jennifer Smith, UF. With USF now having the lead for the SUS, the Workgroup is co-chaired by Jennifer and two USF staff: Monica Metz-Wiseman and Dennis Walpole.
• This group has been in a fact-finding mode, including reviewing initiatives such as:
  ➢ FSU – Alternative Textbook Grants
  ➢ FIU – OpenStax Partnership; Affordability Counts Program
  ➢ USF – Internet 2/EDUCAUSE eText Pilot
  ➢ UF – All-Access
  ➢ Other states – Georgia, Oklahoma, Pennsylvania, Ohio, New York
• Determining existing repositories and catalog tools
OER/eTexts: SUS Legislative Budget Request

• Board of Governors approved an LBR on August 31, 2017, for $2.1 million for innovative and online initiatives in 2018-19.

➢ Of the $2.1 million, $656,160 is for OER/eText initiatives.
➢ The catalog tool will aggregate lower-cost eTexts and no-cost OER, enabling faculty to identify and select the most appropriate course materials at the lowest price.
➢ Through partnership with a vendor or consortium, volume pricing will be negotiated with publishers for eTexts and homework systems to be made available across the system.
➢ Student participation would be on an opt-in basis.
➢ Requested funding will support the review process to identify and evaluate materials within the OER repository for inclusion in the catalog tool.
➢ Requested funding may also be used for documentation, training of faculty, incentive funding for faculty to adopt and vet OER, and support of efforts at institutions.
Full Roll-out of Tools – Fall 2018. Meanwhile:

➢ On behalf of the SUS, USF will be the lead institution for the collaborative OER/eTexts initiative.

➢ Research and discussions will continue. We anticipate that institutional coordinators/champions will be appointed.

➢ We also anticipate that marketing/PR materials will be developed.
Morning Break

10:30 - 10:45 a.m.
DLSS MC Workgroup Breakout Session

(Coastal Ballroom)
Lunch

12:15 – 1:30 p.m.
DLSS MC Workgroup Updates

Joseph Riquelme
Instructional Designer Professional Development

Robbie Sparrow
Online Faculty Readiness / Quality

Kelvin Thompson and Deidre Price
Contracting and Shared Services

Joseph Riquelme and Michelle Franz
Online Student Services

Victoria Brown and Josh Strigle
Proctoring Website and Resources

Joseph Riquelme and Jeff Larson
QM FL Consortium

Vicki Westergard and Michael Nathanson
Afternoon Break

3:00 – 3:15 p.m.
FLVC Symposium Planning Update

Josh Strigle
Wrap-Up and Adjournment

Joseph Riquelme