

# May 2017

## Distance Learning Student Services (DLSS)

### GOAL: INNOVATE

With graduation behind us, the summer terms have very quickly begun. While it may seem like things have just ramped up again, the preparation for the summer terms began back in late February and March with the loading of the online catalog with summer course sections,

updated advising resources and adjustments to the transient student application system. Although the transient student application is available all year, over two-thirds of the annual traffic through this service occurs in preparation for the summer terms. As students head home, take on additional work hours or seek to address deficiencies in their overall academic plan during the summer, the FloridaShines online catalog and the transient student application receive a heavy workout. System uptime and on demand help are critical, so hats off to our ever-vigilant systems administration and help desk teams for their extra efforts during this very busy time.

Upcoming activities for the next month will be a number of meetings with our institutional representatives, finalization of statements of work for development projects to enhance aspects of the FloridaShines applications suite and some focused activities around accessibility. The DLSS Members Council will meet in mid- June at the University of South Florida.